Privacy Policy

At RADARME LLC the privacy of our customers is of extreme importance to us. This privacy policy document outlines the types of personal information received and collected by the site and app, how it is used and safeguards your information.

Who we are

RADARME LLC ("we", "us", "our") is a service company focused on security. This document outlines our policy when it comes to your privacy, it outlines your use of our Services ("app", "website", "account") as defined in our Terms and Conditions.

We've updated our policy to support the implementation of the GDPR (General Data Protection Regulation) which regulates the control and/or processing of personal data or data subjects in the European Union. Even though the new regulations apply to the EU, we are making these improvements for all our users worldwide.

By installing the app or using the website you acknowledge that you own the device, or have permission to install the app on that device.

What personal information we collect:

- **Email Address**

We use your email address to communicate with you about your account. We won't send you any spam or other advertisements. We also will not sell your email address or share it with any third-parties. We may send you emails regarding your account or device(s). This may include auto alerts from the app about your lost or stolen device or password reset instructions. It may include location data or other personal information intended to help you find your phone. This may also include marketing from us about new products and services we offer.

- **Full Name**

We ask for your full name for account reference purposes, for identification of user account and call centre communication with you. This includes greetings by the system when you log in or a way for us to address you by name in emails.

- **Location Data**

Location determination is one of the main functions of the mobile application. The main purpose of location data use in the background is tracking of the phone in case of its loss or theft. Using background location tracking, the owner can review the phone's geolocation from any other available device via the Personal account on the service website. Background data display is required for accurate tracking of device location changes.

Without background display of location data, the opportunity to quickly track the phone in case of loss will be unavailable, as well as the return to the owner - and these are the main tasks of the service.

During the installation and running of the mobile application, the user permits access to geolocation tracking. After this, the application can receive the location data of your device at any time, including when the application is closed or is not used at the moment. according to your settings. This data is transferred via a secure channel, can be stored in our servers, can be displayed in your profile, or sent to your e-mail.

- **Phone Number**

The app may gather your phone number. This is usually identified automatically. It helps you identify the SIM-card of your device and the possibility to install the app. We do not sell your phone number or share it with any third-parties.

- **Contacts**

The app may collect and upload your phones contacts to your account. This is only done upon request from within your account. This data is encrypted before, during, and after being uploaded to your account. This data is never sold or shared with any third-parties. Only you can access this data from your account.

- **Text Messages**

The app can read your incoming text messages that include "<#> Your verification code" part, using Google service SMS Retriever API. This function is required to authorize the user of the mobile network. Your text messages are neither stored within the application, nor they are uploaded to our servers. The application can also form the text for SMS used for activation of mobile network service.

- **Pictures**

The app may take pictures with your phone's camera, either on-demand (when you request it) and when certain triggers happen (like device unlocking attempts). These pictures are uploaded to our servers so you may view them via your personal account. Pictures that are uploaded are deleted from our servers within 1 year or on-demand if you want to remove them from personal account. Pictures may be stored on your local device as well. These are never deleted by the app.

- **Wifi Data**

The app may use wifi data to help get a location, or upload the names of nearby wifi to your account.

- **IP Address**

The app may use your device's IP address in order to help get a location, or to record records of when and where your device communicated with our servers.

- **What we do with it**

All data is either stored locally on your device or on our secure web-servers. The primary purpose of collecting this information is to assist you in finding your lost phone.

- **Sharing data with third-parties**

We may share some of the information we gather with third-parties strictly for service maintenance. This may include your full name and phone number that will be used for delivery service in case if your phone was lost.

- **Analytics**

We use data collected through the app and website for analytics to better understand how our services are used. For example, we analyze data about your visits to our sites and app to do things like optimize product design. We use a variety of tools to do this, including Google Analytics and Apps Flyer.

- **How long we keep it**

Your account never expires. We will keep that basic information such as your name, email address, device ID's, and phone number. All other information may be deleted after 12 months. Including location data, contacts and pictures taken with the camera feature.

- **Right to be forgotten**

You have the right to control your data. To remove all data stored about a device you may delete that device from your personal account. When you delete a device from your account all data associated with that device will be removed from our servers. This is permanent and can not be undone. If you wish to remove all data about yourself, you can contact us at help@theradar.com.ua and your account will be completely removed from our servers.

- **Log Files**

As with most other websites, we collect and use the data contained in log files. The information in the log files include your IP (internet protocol) address, your ISP (internet service provider), the browser you used to visit our site (such as Chrome or Firefox), the time you visited our site and which pages you visited throughout our site. The information we collect is used for internal review and is then discarded once used to improve the content of our Web page.

- **Cookies**

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our website. A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive. Our website may place and access certain first-party Cookies on your computer or device. First-party Cookies are those placed directly by us and are used only by us. We use Cookies to facilitate and improve your experience of Our website and to provide and improve our blog/services. By using Our website you may also receive certain third-party Cookies on your computer or device. Third-party Cookies are those placed by websites, services, and/or parties other than us.

We do not collect Cookies before you give us your accept. An exception is technical cookies which are "strictly necessary" for the functioning of our website.

- **Your Consent**

By using our app or site, you consent to our privacy policy. If you would like to withdraw your consent to use our website or app, please contact us at help@theradar.com.ua. If we decide to change our privacy policy, we will post those changes on this page.

If you require any more information or have any questions about our privacy policy, please feel free to contact us by email at help@theradar.com.ua.

This policy was last modified on 02-12-2020